

Volunteers are at the heart of our mission at Ten Thousand Villages Pasadena. In the same way that we develop relationships with artisans in developing countries to sell their goods, we seek to strengthen relationships with our local community to increase awareness about the impact of fair trade. Volunteers help us connect the community and expand the vision of fair trade. Our team of volunteers learn stories about our artisans and serve as fair trade ambassadors within the community. We reserve certain tasks and roles specifically for volunteers, per our commitment to create opportunities for the community to participate in, offer feedback and endorse our work.

Volunteer Roles

Volunteers serve in a variety of roles:

- *Sales Associates* -- Our volunteer sales associates serve as liaisons to the community by assisting customers, being ambassadors for the fair trade movement, and sharing stories about fair trade and our artisan groups.
- *Visual Merchandising* -- Our visual merchandising volunteers create visually appealing displays that help our customers engage with our products and learn more about fair trade artisans.
- *Street Promotion* -- Our volunteer street promoters invite new customers into the store by offering free fair trade chocolate samples. Our street promoters are the face of our organization and provide potential customers with a positive first impression of the store.
- *Unpacking Crew* -- Our volunteer unpacking crew is our store's the first point of contact for our artisan goods from around the world. The team of unpackers devote four to five hours a week to processing incoming orders, repairing damaged goods and updating our inventory.

We welcome highly motivated people who have a passion for our people-driven mission and the products we sell. No previous experience or skills are required - just a friendly attitude and the desire to help. We ask that our volunteers work at least 2 shifts per month and we have a very flexible schedule to make it easy to fit your volunteer hours into your own schedule. To join our volunteer community and participate in the next orientation, email our Volunteer Coordinator at pasadena.volunteer.coordinator@tenthousandvillages.com.

Volunteer Match: <http://www.volunteermatch.org/search/org665731.jsp>