

**Want to volunteer in a fun, relaxed retail environment?**

**Join the Ten Thousand Villages  
Customer Service Volunteer Staff!**

Our store could not run without the many generous volunteers who support fair trade by donating their time. Our volunteer team includes about 70 volunteers who work in and out of the store to support our goals. Meet peers who believe that positive, combined actions can help change the lives of others around the world.

**Benefits to Volunteers:**

- Friendly customers and great co-workers
- Fabulous fair trade merchandise environment
- A generous discount

**Our volunteers need to...**

- Commit to one shift per week and 6 months
- Be able to walk around with customers while working in the store up to 3 hours
- Be able to lift and carry products and boxes
- Be able to walk up and down stairs comfortably
- Be comfortable with basic computer and internet skills
- Attend orientation and 2 consecutive training sessions
- Be 16 years or older

**Our orientation and training classes** will prepare you to assist customers and educate them about the store's mission, fair trade and our artisan partners.

**We are seeking to add to our wonderful  
Customer Volunteer Service Staff.**

*Are you that person?*

**Ten Thousand Villages  
Oak Park  
Customer Service Volunteer Application**

**Volunteers play a vital role in helping us achieve our mission.  
Thank you for your interest!**

**PERSONAL INFORMATION** *(please print clearly)*

Name \_\_\_\_\_

Full Address \_\_\_\_\_

Home Phone \_\_\_\_\_ Work/Cell Phone \_\_\_\_\_

E-Mail Address \_\_\_\_\_ Birthday \_\_\_\_\_

We are currently recruiting volunteers to work the following hours, working between 2.5 and 4 hour shifts, once weekly. **Please "X" when you are available:**

Mondays: 9:30-6:30 \_\_, Wednesday: 9:30-12\_\_ & 4:30-7:30 \_\_, Thursday 5:30-7:30 \_\_ & 6:30-9:30 (summer & holiday) \_\_, Friday: 4:30-7:30 \_\_, Saturday: 1:30-6:30 \_\_, Sunday 11:30-5:30\_\_

**Two references:** Business, school or personal (no relatives please)

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Please call or email us to make an appointment for an interview where we will answer your questions about volunteering. Also, please bring in this completed application with you.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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